



**Alberta Health  
Services**

Healthy Albertans.  
Healthy Communities.  
Together.



**Date:** November 29, 2019

**To:** Community of Glendon

**From:** Dr. Brian Muir, North Zone Medical Director, Alberta Health Services  
Sandra Herritt, North Zone Senior Operating Officer Areas 1-4, Alberta Health Services

**RE:** Glendon Community Health Clinic and Lab Update

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Alberta Health Services (AHS) would like to inform you of important service changes in your community.

AHS will be transitioning services from the AHS-operated Glendon Community Health Clinic, to the Glendon Medical Clinic, which is operated in partnership between Dr. Vincent Mannion and the Lakeland Primary Care Network Clinic (PCN).

The goal is to deliver safe care as effectively and efficiently as possible, and currently having one physician providing part-time care at two clinics is not the safest or most effective use of resources. The transition will help streamline patient care and provide a higher level of patient privacy.

We would like to assure you that AHS is not decreasing primary care services in Glendon. The care and well-being of patients is the top priority. All patients will be served at one location, the Glendon Medical Clinic.

To ensure lab services are aligned with the demand, Glendon lab services will also be moving. Lab services for Glendon residents will be provided at the Bonnyville Healthcare Centre. Any individual in Glendon unable to travel to Bonnyville for lab services, may be provided with home services upon request. We will be encouraging patients to speak to their physician to help arrange these services.

If you have any questions regarding lab services, please contact Megan Boire, Manager Alberta Precision Laboratories (APL) - North, at (780) 566-1734.

In the coming weeks we will be working through a plan to ensure the transition of services is as smooth and seamless as possible, and that all current patients are informed of these changes. Thank you for your patience and understanding.

AHS will continue to work with the Lakeland PCN, Covenant Health and Alberta Precision Laboratories to monitor local health care to ensure services are meeting the care needs of the community.

If you have any questions or concerns, please do not hesitate to contact us directly.

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